

Investor Grievance

Lakshmishree gives customer service paramount importance. Our personnel treat customers with politeness, courtesy and respect at every interaction. We provide you with easy access to information, services, as well as the means to redress your grievances. Our endeavor is to provide with first contact resolution to your satisfaction. However, in case you are not satisfied with our response,

You can call in our Investor service cell at **9235395868** during office hours

or

You can write to us at query@lakshmishree.com

While writing to us we request you to provide the below mentioned details to help us to resolve your grievance on faster mode:-

- ClientID
- Name
- EmailAddress
- Mobilenumber
- Phonenumber (In case we are unable to reach you through mobile number)

The mail or call received is read and heard and routed to concerned department to solve it on priority basis. We generally resolve and reply to query within 2 days, if not solved the matter is escalated to management for further action and decision.

SEBI has also provided the mechanism for Redressal of investor grievances through SEBI Complaints Redress System (SCORES) platform where Investor may approach. Investors may also contact the Investor Associations (IAs) recognized by SEBI for any assistance in filing complaints on SCORES on SEBI website (www.sebi.gov.in). Investors may also seek assistance from SEBI's toll free helpline number 1800 266 7575 or 1800 22 7575

Yours Faithfully

For Lakshmishree Commodities Pvt. Ltd

Compliance Officer