



Investor Grievance policy

Lakshmishree gives customer service paramount importance. Our personnel treat customers with politeness, courtesy and respect at every interaction. We provide you with easy access to information, services, as well as the means to redress your grievances. Our endeavor is to provide with first contact resolution to your satisfaction. However, in case you are not satisfied with our response,

You can call in our Investor service cell at **9235395868** during office hours

or

You can write to us at query@lakshmishree.com

Our Investor service cell is under supervision of Compliance officer.

The mail or call received is read and heard and routed to concerned department to solve it on priority basis. We generally resolve and reply to query within 2 days, if not solved the matter is escalated to management for further action and decision

We display information pertaining to contact details of our senior officials for reporting grievance and Investor service cell contact details of exchanges and Regulatory body at each of our branch office and Authorised person offices.

Yours Faithfully

For Lakshmishree Commodities Pvt Ltd

Compliance Officer